

BIRMINGHAM AREA CABLE BOARD MEETING

Wednesday, July 19,2023 at 7:45 am

***Village of Beverly Hills

Council Chambers***

18500 W. 13 Mile Road

1. Roll Call
2. Approve Meeting Minutes for Cable Board Meeting of May 17,2023- M
3. Public Comments
4. Municipal Support Services Grant Request-Village of Franklin- M
5. Municipal Support Services Grant Request- Village of Franklin (Franklin Community House)-M
6. Municipal Support Services Grant Request- Franklin-Bingham Police Department -M
7. Municipal Support Services Grant Request- Franklin-Bingham Fire Department-M
8. PEG Grant Request- Franklin Historical Society-M
9. Approval of Increase in Hourly Rate for Recording Secretary- M
10. Approval of BCTV Policy for Part-Time Employees Driving Production Truck-M
11. Committee Reports
 - a. Cable Action Committee
 - b. PEG Committee
12. Executive Director's Report
13. Provider Related Topics
 - a. Comcast
 - b. AT&T
 - c. WOW
14. BAPA/BAMA Report
15. Old Business
16. New Business
17. Public Comments
18. Board Comments
19. Adjourn

BIRMINGHAM AREA CABLE BOARD MEETING MINUTES – May 17, 2023

Gugni called the meeting of the Birmingham Area Cable Board to order at 7:45 AM. in the Village of Beverly Hills Municipal Building at 18500 W. Thirteen Mile Road.

- Present: Eick, Abraham, Brown, Cleary – Birmingham
Henry, Gugni, Kamoo, Dobies– Beverly Hills
David – Franklin
Hagaman – Bingham Farms
- Also Present: Gojcaj – Attorney for the Cable Board
Rota – Bloomfield Community Television
White – BACB Executive Director
Riley-Kelley – Executive Director of Technology Services, Birmingham Public Schools
- Absent: Shand

APPROVE MINUTES OF CABLE BOARD MEETING HELD March 15, 2023

Motion by Eick, seconded by Cleary to approve the minutes of the Cable Board meeting on March 15, 2023.

Motion passed unanimously.

PUBLIC COMMENTS

None

PEG GRANT REQUEST – VILLAGE OF BEVERLY HILLS, MI

Kristin Rutkowski, Village Clerk/Assistant Manager, Village of Beverly Hills, presented the Village’s request for reimbursement of a replacement laptop for the media room at Village Hall which is used by Bloomfield Community Television (BCTV) for Village Council meetings. The request is for \$899.00.

Motion by Henry, seconded by Kamoo to approve a PEG Grant request in the amount not to exceed \$899.00 for reimbursement of a Lenovo ThinkPad Laptop to be used by the Village of Beverly Hills and BCTV to broadcast Council meetings.

Roll Call Vote

Henry	Aye
Gugni	Aye
David	Aye
Kamoo	Aye
Dobies	Aye
Abraham	Aye
Hagaman	Aye
Cleary	Aye
Eick	Aye
Brown	Aye

Motion Passed. (10-0).

PEG GRANT REQUEST – FRANKLIN PUBLIC LIBRARY

Rick David, Franklin Representative, recused himself from the discussion of this item.

White confirmed that such a request from the Franklin Library has been received and been granted many times in the past. The BACB received a letter, dated December 19, 2022, from Teresa Natzke, Director of the Franklin Library requesting a grant for Comcast internet costs for the Library.

Motion by Hagaman, seconded by Kamoo to approve a PEG Grant request in the amount not to exceed \$3,304.00 to the Franklin Public Library for internet costs through Comcast for the year 2023.

Roll Call Vote

Gugni	Aye
David	Abstain
Kamoo	Aye
Dobies	Aye
Abraham	Aye
Hagaman	Aye
Cleary	Aye
Eick	Aye
Brown	Aye
Henry	Aye

Motion Passed. (9-1 Abstain).

PEG GRANT REQUEST – BIRMINGHAM PUBLIC SCHOOLS

Gugni stated there had been a PEG meeting last Monday evening with Riley-Kelley. Unfortunately, some Board members were unable to attend. On behalf of the Birmingham Public Schools, Riley-Kelley requested a grant to purchase new studio equipment and upgrades of some studio equipment for the three (3) middle schools and two (2) high schools. The equipment which Riley-Kelley specifically identified will impact every Birmingham student. Ralph (Dan) Hickmott is a 12-year Derby teacher and involved in journalism and broadcasting. He addressed the Board by giving a brief history of TV broadcasting in the schools and the hope of expanding into all Middle Schools and Elementary Schools. He noted that a previous PEG Grant had elevated the existing equipment; however, new and updated equipment and technology are now needed for expanding student creativity. Two (2) 8th grade Derby Middle School students related their experiences in broadcasting and technology and hope this grant will help in educating more students to become involved.

Kamoo commented that he was in favor of such a request, especially since it benefits the entire District. Riley-Kelley explained that bids for the new equipment had been requested and

Advanced Lighting & Sound which the District has dealt with before was the only local business which responded. David clarified that this proposal was for two (2) High Schools and three (3) Middle Schools and what was specifically requested for each school.

Motion by Eick, seconded by Kamoo to approve the PEG Grant request in the amount not to exceed \$185,000.00 to the Birmingham Public Schools to replace TV production equipment and lighting at its three (3) Middle Schools and two (2) High Schools.

Henry questioned the reliability of the new equipment. He advised Riley-Kelley that due to the shrinking number of cable users and therefore, the money in the BACB account, the schools may need to find other resources. Riley-Kelly thanked him for the information. Hagaman wanted to be sure that there were dedicated teachers and/or classes to use all the equipment. Hickmott responded that he runs dedicated broadcasting classes now in the High Schools and Middle Schools and the equipment is beginning to be used in the Elementary Schools.

Roll Call Vote

Kamoo	Aye
Dobies	Aye
Abraham	Aye
Hagaman	Aye
Cleary	Aye
Eick	Aye
Brown	Aye
Henry	Aye
Gugni	Aye
David	Aye

Motion Passed. (10-0).

APPROVAL OF BUDGET AMENDMENTS FOR FY 2022-2023 BUDGET

White presented four (4) budget amendments in her memo, “Budget Amendments Requested For Fiscal Year 2022-2023”, to close out the fiscal year. They included amending the total amounts budgeted for Auditing to \$13,000, BCTV Production Crew Uniforms to \$2,200, Human Resources (Heartland Payroll) to \$1,200 and Administrative Grants to \$171,238 which the Board had authorized.

David reviewed the Budget Amendments and agreed with them.

Motion by David, seconded by Cleary to approve the following Budget Amendments for Fiscal Year 2022-2023: \$13,000-Auditing Fees; \$2,200-BCTV new Production Crew Uniforms; \$1,200-Human Resources (payroll); and \$171,238-Administrative Grants.

Roll Call Vote

Dobies	Aye
Abraham	Aye
Hagaman	Aye
Cleary	Aye
Eick	Aye
Brown	Aye
Henry	Aye
Gugni	Aye
David	Aye
Kamoo	Aye

Motion Passed. (10-0).

APPROVAL OF FY 2023-24 PROPOSED BUDGET

White explained that because the FY 2023-24 starts July 1, 2023 and the Board's next meeting isn't until July 19, the approval of FY 2023-24 Budget is before the Board at this meeting. The proposed Budget has been reviewed by Gugni, BACB Chairperson and David, BACB Treasurer. Both are comfortable with the Budget. White confirmed that the numbers reflect the audited numbers for the current budget year. There is anticipation of some reduction in the 2024 Revenue based on cable subscribers switching from cable to streaming services; however, BACB has not seen a large decrease in the revenue in this category. This may be because the cable providers are increasing their yearly subscriber fees. The Board needs to pay close attention to these figures. She made a few changes to the Board Expenses. The 2023-24 total PEG Revenues are less than the budgeted amount for the current fiscal year and based on those Revenues she feels the FY2024 number is more realistic. Regarding the PEG Operations, the total is reduced due to less money being budgeted for the production truck. The PEG grant money is higher due to the Birmingham Public Schools grant which was just approved.

Kamoo inquired if other community Cable Boards were seeing a decrease in revenue due to the residents switching from cable providers to streaming. White stated there is an organization called MICMA (Michigan Community Media Association) which is a group of various community representatives which meet periodically. There is a meeting this month and the group has asked its members to forward the communities' Franchise Fee and PEG Revenue numbers. White will contact someone about sharing those numbers with her as she has shared the BACB's numbers with them. Gojcaj commented that he is a representative for the Intergovernmental Cable Communications Authority (ICCA) which is a consortium of local municipalities such as, Rochester, Ferndale, Royal Oak and Oakland Township which have seen a steady decrease of PEG Fees and Franchise Fees. He related some of the methods used in cutting their costs. He feels there is going to be a steady decline of revenue.

White acknowledged that occasionally a payment comes in within 30 days of the end of the fiscal year and the auditors will include it in the Audit Report for that year. If it comes in after 30

days it is deferred revenue, which happens occasionally and was noticeable this year.

Motion by David, seconded by Kamoo to approve the Birmingham Cable Board Budget for the Fiscal Year 2023-2024, as presented.

Roll Call Vote

Hagaman	Aye
Cleary	Aye
Eick	Aye
Brown	Aye
Henry	Aye
Gugni	Aye
David	Aye
Kamoo	Aye
Dobies	Aye
Abraham	Aye

Motion Passed. (10-0).

COMMITTEE REPORTS

Cable Action Committee

Abraham stated there was no additional meeting as there were no issues.

PEG Committee

Kamoo stated there had been a PEG meeting this past Monday. The discussion centered around the Birmingham Public Schools' request to purchase new studio equipment and upgrade other equipment, as presented to the Cable Board earlier in this meeting. It was a very positive meeting.

Personnel Committee

Eick gave an update on the annual evaluation process of White. He received back the evaluation forms which he had sent out in April. Last Monday there was a meeting of the committee, and the evaluations were discussed. White scored high and has accepted the role of Executive Director for another year.

EXECUTIVE DIRECTOR'S REPORT

White reported there were four (4) new complaints this month which she listed in her report. A significant complaint was received from the Franklin/Bingham Farms Fire Dept. stating that emergency calls were being received but the regular business phone line was not working. After quickly checking, Comcast found that a fraudster had obtained the Fire Department's account information and had authorized the phone line to be ported out. This problem was corrected and the regular phone number was restored to the Fire Department. Comcast is now researching the incident. This complaint is closed. The remaining new complaints dealt with downed wires.

The providers were slow in resolving those problems; however, once BACB filed complaints on behalf of the residents, those issues were corrected.

FINANCIAL

White provided the documents of the financial account balances for the MBS, Michigan United Credit Union and Beverly Hills accounts as of April 30, 2023, as well as BACB Financial Reports.

CHECK DISBURSEMENT

She wrote four (4) checks, the largest of which was the PEG Grant given to the City of Birmingham for the Birmingham Museum Podcast Equipment. White gave each Board member a press release about the Birmingham Museum program. The Museum Director has indicated there has been a lot of interest in the program.

ADDITIONAL NOTES

White gave each Board member a new updated roster.

She had a follow-up conversation with Comcast about automatic reimbursements to the subscribers who had lost their service due to the power outages of last summer and those of last winter from the ice storm. Comcast stated that individual subscribers would need to file individual requests for any billing credits. The process can be found on the Comcast website.

Comcast has raised its prices due to rising programming costs. Prices for certain packages have been increased (including the Broadcast TV Fee and the Regional Sports Fee) as of December 18, 2022. Notices were sent to all subscribers.

There were several channel changes, including increased costs for HBO and HBO Max subscriptions and a notice that Comcast was no longer providing ShopHQ.

PROVIDER RELATED TOPICS

a. Comcast

There was no representative present.

b. AT&T/Uverse/Direct TV

There was no representative present.

c. WOW

There was no representative present.

BAPA/BAMA REPORT

White gave the report as Rota was working behind the scenes this morning.

Rota provided the completed BAPA Programs as listed in his March 16, 2023 through May 17, 2023 Memo to BACB, dated May 11, 2023. Also listed were the 32 programs from area

individual producers and organizations which had been taped.

PRODUCER AND VOLUNTEER WORKSHOP

A one-on-one session workshop is still being offered for anyone interested in producing a show and for anyone who might be interested in working behind the scenes. If interested call 248-433-7790. Chris Dobies, BACB Board Member, was given a Studio tour and thought it to be very worthwhile and really enjoyed it. White urged those who had not taken the tour to do so.

The last Baseball game will be coming up.

The Village of Franklin Council Meetings can be seen LIVE on their YouTube page and/or through the Village's website.

During last month's meeting there was a discussion about having a part-time staff member driving the BACB Production Truck. The Cable Board was in favor of this suggestion; however, it wanted a written policy. The staff is in the process of establishing this and will present it at the July meeting.

OLD BUSINESS

There was none.

NEW BUSINESS

There was none.

PUBLIC COMMENTS

There were none.

BOARD COMMENTS

Gugni commented that the Press Release from the Birmingham Museum acknowledges the PEG grant from BACB. The next meeting will be July 19, 2023.

There being no further business, the meeting was adjourned at 8:31 AM.



32325 Franklin Road, Franklin, Michigan 48025

F: (248) 626-0538

T: (248) 626-9666

www.franklin.mi.us

May 17, 2023

Birmingham Area Cable Board
Cathy White, Executive Director
P.O. Box 165
Birmingham, MI 48012

RE: Grant Request for Internet Access Consideration for FY2023-2024

Dear Ms. White,

This letter is a request from the Village of Franklin to the Birmingham Area Cable Board to fund the purchase of internet subscription from Comcast for the Village Offices at 32325 Franklin Road in Franklin, MI 48025. Village of Franklin is reliant on internet connectivity to communicate effectively with residents, contractors, and businesses during normal business hours as well as for evening meetings.

Currently, the internet service is \$286.24 per month or \$3,434.88 annually. With the increasing costs of doing business, it is becoming more and more difficult to effectively meet our current obligations. I am writing to you to request any available grant assistance to the Village of Franklin.

Thank you for any and all consideration and assistance in this matter. Please feel free to contact me at (248) 626-9666 ext. 101 if you have any questions, concerns, comments or need further information from the Village.

Sincerely,

Dana Hughes
Village Clerk



32325 Franklin Road, Franklin, Michigan 48025

F: (248) 626-0538

T: (248) 626-9666

www.franklin.mi.us

May 17, 2023

Birmingham Area Cable Board
Cathy White, Executive Director
P.O. Box 165
Birmingham, MI 48012

RE: Grant Request for Internet Access Consideration for FY2023-2024

Dear Ms. White,

This letter is a request from the Village of Franklin for the Franklin Community House (Kreger) to the Birmingham Area Cable Board to fund the purchase of internet subscription from Comcast for the Franklin Community House at 26225 Carol Street in Franklin, MI 48025. Village of Franklin is reliant on internet connectivity to communicate effectively with residents, contractors, and businesses during normal business hours as well as for evening meetings.

Currently, the internet service is \$191.39 per month or \$2,296.68 annually. With the increasing costs of doing business, it is becoming more and more difficult to effectively meet our current obligations. I am writing to you to request any available grant assistance for the Franklin Community House.

Thank you for any and all consideration and assistance in this matter. Please feel free to contact me at (248) 626-9666 ext. 101 if you have any questions, concerns, comments or need further information from the Village.

Sincerely,

Dana Hughes
Village Clerk



32325 Franklin Road, Franklin, Michigan 48025

F: (248) 626-0538

T: (248) 626-9666

www.franklin.mi.us

May 17, 2023

Birmingham Area Cable Board
Cathy White, Executive Director
P.O. Box 165
Birmingham, MI 48012

RE: Grant Request for Internet Access Consideration for FY2023-2024

Dear Ms. White,

This letter is a request from the Franklin-Bingham Farms Police Department to the Birmingham Area Cable Board to fund the purchase of internet subscription from Comcast for the police department at 32311 Franklin Road in Franklin, MI 48025. The Franklin-Bingham Farms Police Department is reliant on internet connectivity to communicate effectively with residents, contractors, and businesses during normal business hours as well as for emergency situations.

Currently, the internet service is \$140.55 per month or \$1,686.60 annually. With the increasing costs of doing business, it is becoming more and more difficult to effectively meet our current obligations. I am writing to you to request any available grant assistance for the Franklin-Bingham Farms Police Department.

Thank you for any and all consideration and assistance in this matter. Please feel free to contact me at (248) 626-9666 ext. 101 if you have any questions, concerns, comments or need further information from the police department.

Sincerely,

Dana Hughes
Village Clerk



Franklin-Bingham Fire Department

20 June 2023

Birmingham Area Cable Board
Ms. Cathy White, Executive Director
P.O. Box 165
Birmingham, MI 48012

Re: Grant Request for Internet Access Consideration for FY2023-2024

Dear Chairperson White,

The Franklin-Bingham Fire Department currently obtains Internet access through contractual agreements with Comcast for fire station internet access, and Verizon Wireless for scene-based EMS incident reporting access. These services were selected based upon coverage, speed, cost and the ability to receive static IP addresses, so that we can host our public website as well as communicate with our personnel, via a secure internal web connection.

While we do not rely on county based systems, due to cost, we remain reliant on internet connectivity, in that we may be able to communicate effectively during normal times as well as when involved or as a result of emergency situations, including:

-
- Access to the Oakland County and State of Michigan Disaster/Emergency operations systems
 - Access to the State of Michigan Health Alert Network System
 - Access to state mandated EMS report systems (MI-EMSIS, Sansio, Emergency Reporting)
 - Access to the Oakland County Medical Control Authority protocols and training sections
 - Access to training reporting systems (FireRescue1 Academy)
 - Access to the US Fire Administration records site to upload our fire reports
 - Access to DHS response and intelligence networks as well as NOAA severe weather services

While our department relies on access to the internet, we are also faced with many of the same increasing costs of doing business. As a result, it is becoming more and more difficult to cost effectively meet our current obligations. As such, I am writing to you to request any available grant assistance to the department to cover our internet connectivity costs of \$157.66 per month for Comcast fire-station internet service (contract renewed in 2023) and \$119.97 per month for Verizon Wireless internet access. For the fiscal year starting July 1st, this would total **\$3,331.56**. Your support, if approved, would help us out that much more in providing our services to the public, by allowing us to maintain a level of service commensurate with our obligations.

Thank you for any and all consideration and assistance and please feel free to contact me at 248.626.9862 with any questions, comments, or other information needs you may have.

Tony Averbuch, Fire Chief



P.O. Box 250007 Franklin, Michigan 48025

April 15, 2023

Cathy White
Executive Director
Birmingham Area Cable Board
P. O. Box 165
Birmingham, MI 48012

Dear Cathy:

This letter is a formal request from the Franklin Historical Society to the Birmingham Area Cable Board to continue funding the purchase of a one year internet subscription from Comcast for the Franklin Historical Museum at 26165 Thirteen Mile Road in Franklin. The Board previously approved a grant for these costs incurred thru June 30, 2023. This request is for the time from July 1, 2023 thru June 30, 2024. On-site internet access is invaluable in allowing museum personnel to actually work at the museum rather than carry documents and files to locations with internet service. One of the major current projects that internet service has facilitated is scanning many archival documents that will be accessible to the public. We want to continue this effort.

The internet service will cost \$91.90 per month or \$1,102.80 annually.

Please let me know if you need more information. Thanks for your help.

Ann Lamott, President

CC: Dana Hughes

MEMORANDUM

TO: BACB BOARD MEMBERS

FROM: CATHY WHITE, EXECUTIVE DIRECTOR

SUBJECT: RECOMMENDATION TO INCREASE HOURLY RATE FOR RECORDING SECRETARY

I AM RESPECTFULLY REQUESTING THE BOARD CONSIDER INCREASING THE COMPENSATION PAID TO OUR RECORDING SECRETARY. GAIL BEKE HAS BEEN PREPARING THE BACB MEETING MINUTES FOR THE PAST SEVEN YEARS FOR THE SAME HOURLY RATE INITIALLY ESTABLISHED (\$20.00 PER HOUR). IT SEEMS THAT AN INCREASE IN THIS RATE IS LONG OVERDUE. I HAVE DISCUSSED THIS WITH THE BOARD CHAIRMAN AND BASED ON THAT DISCUSSION, WE ARE RECOMMENDING THAT THE HOURLY RATE BE RAISED TO \$25.00 PER HOUR AND THAT A MOTION APPROVING THIS NEW RATE BE ADOPTED. SUFFICIENT FUNDS HAVE BEEN BUDGETED FOR THIS LINE-ITEM (CONTRACT LABOR) IN THE FY2023-24 BACB BUDGET. THANK YOU FOR YOUR CONSIDERATION OF THIS REQUEST.

Policies and Procedures For Driving BACB Production Van

Effective July 19, 2023, up to five (5) part-time staff members of Bloomfield Township may drive the Birmingham Area Cable Board Production Van pursuant to meeting the qualifications outlined in this document.

- Five part-time staff members will be selected for eligibility to drive the van. They must have a valid driver's license; and less than two (2) traffic civil infractions and zero (0) misdemeanors in the prior three (3) years of selection.
- Receiving any infraction or misdemeanor while driving the BACB Production Van shall result in an automatic revocation of driving privileges.
- Receiving an infraction and/or misdemeanor in excess of the allotted permissible infractions listed above shall result in an automatic revocation of driving privileges. Drivers must report all infractions received to their supervisor.
- Each driver must drive the production van to three separate productions and oversee set-up of the production under the direct supervision of a full-time staff member.
- Each driver must demonstrate they can drive the van, parallel park the van, and properly park the van in the BCTV garage.
- Drivers are evaluated on a case-by-case basis and evaluations are discretionary. While five driving slots are available for part-time staff members, the Township is under no obligation to fill all five slots.

MEMORANDUM

DATE: July 12, 2023
TO: Board Members
FROM: Cathy White
Re: Monthly Report

CUSTOMER COMPLAINTS

We have received five (5) complaints since the date of my last report. Complaint No. 2023-13 was received from a Birmingham resident with a low-hanging cable line in his backyard. This complaint was sent to all three providers since it was unknown which provider owned the line. It turned out to be an AT&T line; however, when the WOW crew went to the property, they determined that the line was inactive and not attached to anything so they removed the AT&T line. This complaint is now closed.

Complaint No. 2023-14 was submitted on behalf of a Birmingham resident who had tree limbs down in his yard that took down a Comcast line as well. Comcast has taken care of this and the complaint is now closed.

Complaint No. 2023-15 was filed on behalf of a Beverly Hills homeowner who requested assistance in getting AT&T to remove a dead tree laying on an AT&T fiber optic line. After the complaint was submitted, we learned that the AT&T escalation representative has retired and the position has not been filled. As there is currently no escalation process in place (see below), he was advised that he would need to call the AT&T customer service directly. This complaint has been closed.

Complaint No. 2023-16 was submitted to our website by a resident who accepted a price quoted to continue receiving Peacock Premium from Comcast. After receiving a confirmation indicating that the price would be substantially more than he was quoted, he tried to reach a Comcast representative who could help him cancel Peacock Premium and was unsuccessful. The Comcast escalation team has spoken with this individual and confirmed that he was properly charged on 7/4/23 for the lower amount originally quoted. Additional contact

information was provided so that if he happens to be charged the higher amount next month, they can get it corrected. This complaint is now closed.

Complaint No. 2023-17 was received from the Site Supervisor for Williamsburg of Birmingham Condominiums. A WOW crew installing cable left a lot of excess cable in a flower bed that needs to be cleaned up. In addition, he has requested that the WOW escalation team contact him to discuss the process for filing a damage claim. This request has been made because the WOW contractor cut a sprinkler line under a cement sidewalk when burying the cable. This complaint is pending.

FINANCIAL

The account balance for the MBS, Michigan United Credit Union and Beverly Hills accounts as of June 30, 2023, will be e-mailed to all Board members, as well as BACB financial reports as of June 30, 2023. Hard copies of these documents will also be distributed to Board Members at the meeting.

CHECK DISBURSEMENT

Nine (9) checks have been written since the date of our last meeting as follows:

1. Michigan United Credit Union (Visa- phone/office supplies): \$88.19
2. Village of Beverly Hills (Administrative Grant): \$53,101.00
3. Village of Bingham Farms (Administrative Grant): \$13,889.00
4. City of Birmingham (Administrative Grant): \$104,248.00
5. Charter Township of Bloomfield (Quarterly Contract Payment): \$77,075.00
6. Village of Beverly Hills (PEG Grant-Replacement Laptop): \$899.00
7. Franklin Public library (PEG Grant-internet costs): \$3,304.00
8. Michigan United Credit Union (Visa- phone): \$67.39
9. Michigan United Credit Union (Visa-phone): \$67.39

ADDITIONAL NOTES

1. As noted above, AT&T does not currently have an escalation process in place to address complaints in our communities following the retirement of their escalation representative. I will be submitting written correspondence to AT&T senior management to ascertain their plans for reestablishing an appropriate mechanism for escalating complaints. In the interim, residents will need to contact AT&T Customer Service at 1-800-288-2020 or 1-800-288-2200.
2. Rick David shared an article from Review Geek, dated June 11, 2023 that highlights the fact that Xfinity has a designated webpage for outage credits referred to as Xfinity

Status Center. This allows you to check for outages in your area and also features a small box where you can report an outage to receive a credit on your monthly bill. Subscribers just need to enter the date of the outage and Xfinity will determine if you are eligible for the credit. The writer warns not to set expectations too high explaining that he was given a total of \$15 in credits after 3 outages and that if you want a larger credit, you still need to call and complain. He cautions that you also need to wait a few hours before you can report an outage.

3. By letter dated May 16, 2023, Comcast has advised that due to a reduction in the 2023 costs associated with providing certain broadcast stations, the overall monthly charge for the Broadcast TV fee will be lowered for customers in our communities from \$20.70 to \$19.05.
4. Comcast has advised us that Starz will be increasing its per month price from \$8.99 to \$9.99 effective with a customer's July 2023 billing statement.
5. DirecTV has filed its Annual Report with the Michigan Public Service Commission and I have attached a copy hereto for your review.



July 6, 2023

Lisa Felice

Executive Secretary

Michigan Public Service Commission

7109 W. Saginaw Hwy.

Lansing, Michigan 48917

Re: DIRECTV, LLC (DIRECTV) Annual Video Report

DIRECTV, LLC ("DIRECTV") hereby submits its Annual Video Report to the Michigan Public Service Commission and franchising entities under Michigan's Uniform Video Services Local Franchise Act (2006 Public Act 480, as amended, or "Video Act"). A copy of the report is being provided to the Clerk in each of the Michigan communities where DIRECTV has a local franchise agreement for U-verse video service. These are the same communities previously served by Michigan Bell Telephone Company ("AT&T Michigan").

We respectfully request the Commission to accept this report. Questions regarding this report can be directed to me as follows:

DIRECTV
Legal/External Affairs
2260 E. Imperial Hwy.
El Segundo, CA 90245
e-mail: scott.alexander@directv.com
telephone: (214) 202-3185

Sincerely,

A handwritten signature in black ink, appearing to read "Scott J. Alexander".

Scott J. Alexander
Senior Director – External Affairs

Enclosure

cc: Ryan McAnany - MPSC



July 6, 2023

DIRECTV, LLC Annual Video Report for U-verse Video Service in Michigan

DIRECTV, LLC (“DIRECTV”) submits this Annual Video Report to the Michigan Public Service Commission (“MPSC” or “Commission”) and franchising entities in the State of Michigan as required by Michigan’s Uniform Video Services Local Franchise Act (2006 Public Act 480, as amended or “Video Act”).

On or about August 11, 2021, each of the 341 municipalities served by Michigan Bell Telephone Company (“AT&T Michigan”) were notified that their Uniform Video Local Franchise Agreement (“Agreement”) was transferred to DIRECTV and that AT&T retains a majority economic interest in DIRECTV, with TPG Capital holding a minority economic interest. DIRECTV is a separate, affiliate company and operates independently of AT&T. As required by the transfer process established by the Video Act, each local entity was provided with an Attachment 2 form to their Agreement.

DIRECTV will continue to meet the terms of those Agreements and of the Video Act, as it relates to the continued provision of the U-verse IP-enabled video service. As required under Sec. 9 (1) of the Video Act, DIRECTV does not deny access to service to any group of potential residential subscribers because of the race or income of the residents in the local area in which the group resides. Existing customers can continue to enjoy the same high-quality U-verse video service without the need for any additional action on their part.

U-verse TV includes:

- Access to live video programming and on-demand and interactive content
- Ability to access more than 242 National HD channels
- Ability to record up to 4 shows at once with Total Home DVR
- Ability to view programs via a subscriber’s smartphone or tablet
- Public, Educational, and Government (PEG) channels for communities who are providing or request to provide PEG programming
- Customer service via call centers and 24/7 online
- Online customer service and technical support is available at <https://www.att.com/support/topic/u-verse-tv/>

Bloomfield Community Television

Memorandum

Bloomfield Township

To: BACB

From: Steve Rota

Subject: Report May 18, 2023 through July 19, 2023

Date: July 12, 2023

Cc: Greg Black; Cathy White; Gil Gugni, Ray Kamoo, Carrie LeZotte

BAMA Programs

During this time period we've completed all regularly scheduled municipal meetings, which include: the BACB meeting, Baldwin Public Library Board and Trust meeting, The Village of Bingham Farms meeting, The Village of Beverly Hills Council meeting, The Village of Franklin Historic, Zoning, Council, and Planning Meetings. Along with two special Franklin Cell Tower Workshops. The City of Birmingham's, Commission, Planning Board, Parks and Rec Board, Zoning Board of Appeals, Historic Board and Design Review Board, Advisory Parking Committee, the Multi Modal Meeting and Commission Workshop and Special Planning Board Meeting.

BAPA Programs

From BACB area individual producers and organizations, we've taped 26 programs.

- ❖ Birmingham Concert Band.
- ❖ Birmingham Ice Show.
- ❖ BACB Sports Baseball Game.
- ❖ Annual Celebrate Birmingham Parade.
- ❖ Birmingham Annual Memorial Day Services.
- ❖ Annual Beverly Hills Parade and Carnival.
- ❖ Managing the Problems of Daily Living hosted by Linda Sircus.
- ❖ Birmingham Bloomfield Community Coalition Teen Concert.
- ❖ Lunch and Learn Lecture.
- ❖ Two Healing with Ketamine Podcast/VODcast (New Series, with a Franklin Resident)
- ❖ Two Sparkle hosted by Betsy Leboe.
- ❖ *Two Patriot Lessons hosted by Judge Michael Warren.*
- ❖ Four Eye on Oakland hosted by Chuck Moss.
- ❖ *Seven In the Park Concerts.*

PRODUCER & VOLUNTEER WORKSHOP OR STUDIO TOUR

We are offering a one on one session for those who are interested in producing their own show and to those who want to work behind the scenes. Please call 248-433-7790.

PART-TIME STAFF DRIVING THE BACB PRODUCTION TRUCK

STAFF TO JUDGE A CATEGORY FOR THE NATOA AWARDS

We submitted 11 entries to NATOA. Staff was also asked to judge the sports category.