

BIRMINGHAM AREA CABLE BOARD MEETING

Wednesday, November 15,2023 at 7:45 am

\*\*\*Village of Beverly Hills

Council Chambers\*\*\*

18500 W. 13 Mile Road

1. Roll Call
2. Approve Meeting Minutes for Cable Board Meeting of September 20,2023- M
3. Public Comments
4. Municipal Support Services Grant Requests (2)- Village of Beverly Hills-M
5. Municipal Support Services Grant Request- Village of Bingham Farms-M
6. Treasurer's Report
7. Audit Presentation for FY 2022-23 by Plante & Moran
8. Annual Election of Officers-M
9. Report from Board Attorney re: Proposed State Legislation (HB4965)
10. Committee Reports
  - a. Cable Action Committee
  - b. PEG Committee
11. Executive Director's Report
12. Provider Related Topics
  - a. Comcast
  - b. AT&T
  - c. WOW
13. BAPA/BAMA Report
14. Old Business
15. New Business
16. Public Comments
17. Board Comments
18. Adjourn

## BIRMINGHAM AREA CABLE BOARD MEETING MINUTES – September 20, 2023

Gugni called the meeting of the Birmingham Area Cable Board to order at 7:45 AM. in the Village of Beverly Hills Municipal Building at 18500 W. Thirteen Mile Road.

Present: Eick, Abraham, Cleary – Birmingham  
Kamoo, Gugni, Dobies– Beverly Hills  
David – Franklin  
Henry – Bingham Farms  
Also Present: Gojcaj – Attorney for the Cable Board  
Black – Director, Community Relations, BCTV  
White – BACB Executive Director  
Absent: Brown, Shand, Hagaman

### **APPROVE MINUTES OF CABLE BOARD MEETING HELD July 19, 2023**

Motion by Eick, seconded by Kamoo to approve the minutes of the Cable Board meeting on July 19, 2023.

Motion passed unanimously.

### **PUBLIC COMMENTS**

Stephen Gale, Beverly Hills resident, stated he had a problem with WOW! A WOW cable was left across his backyard. He spoke with White who suggested he go to the BACB website to take care of the problem.

### **COMMITTEE REPORTS**

#### **Cable Action Committee**

Abraham stated there was not a formal meeting after the last Board meeting; however, he and White had an informal meeting to discuss the difficulty accessing the packet on the website. White contacted the vendor who changed it and streamlined the process. Now it is more convenient and easier to use. The website is: [Birminghamareacableboard.org](http://Birminghamareacableboard.org). He saw no reason for having a meeting following this one. However, if someone has anything to discuss he/she should notify him and/or White and a meeting will be scheduled following the next regular Board Meeting.

#### **PEG Committee**

Kamoo stated there wasn't a PEG meeting during the last Board Meeting, however, there would be a meeting today following this one.

### **EXECUTIVE DIRECTOR'S REPORT**

White reported there were 4 new complaints this month which she listed in her report. The first one was from the Site Supervisor of Williamsburg of Birmingham concerning the installation and burial of Comcast cable lines at the condominium complex. A vendor has been notified and this complaint is closed. The second complaint involved a significant increase of a Comcast monthly bill for a Beverly Hills resident who acknowledged that the increase was an economic hardship for her and she might have to cancel her cable service. She requested that an Escalation Team member contact her. A Comcast team member spoke with the resident and explained that the promotional agreement for her monthly cable bill had expired, thus the increase. Comcast

apologized to the resident and subsequently renewed the resident's promotion. The resident acknowledged there might be future increases in price. This complaint is closed. The third complaint dealt with low hanging Comcast wires on the side and rear of a Beverly Hills residence. The homeowner had requested that they be raised. This complaint is pending. The fourth complaint dealt with an electrical and AT&T cable line fire at a Beverly Hills resident in July 2023. The homeowner requested that AT&T replace the whole line; however, AT&T repaired the whole line by splicing two ends of the line together and covering it with a cylinder. Two AT&T representatives were consulted and indicated that the method of repair did not pose a danger as the line is a fiber optic cable, not electrified. The representatives provided the homeowner with the AT&T engineering number so she could inquire about the cost of a new wire and the possibility of recouping any fire-related costs that she incurred. This complaint is now closed.

### **FINANCIAL**

White provided the documents of the financial account balances for the MBS, Michigan United Credit Union and Beverly Hills accounts as of August 31, 2023, as well as BACB Financial Reports as of August 31, 2023. Hard copies of these documents were distributed to Board Members at the meeting.

### **CHECK DISBURSEMENT**

White wrote thirteen (13) checks which included the grants the Board had approved, one of which consisted of the large \$185,000.00 PEG Grant to the Birmingham Public Schools. A quarterly contract payment was also made to Charter Twp of Bloomfield for BCTV.

### **ADDITIONAL NOTES**

White reported that BCTV has been advised that Comcast of Florida/Michigan/New Mexico/Pennsylvania/Washington, LLC have merged into Comcast Cable Communications Management, LLC. This is only an internal organizational change with no impact on the communities.

White is in the process of working on BACB's annual audit. BACB received a nice Thank You note from the Franklin Historical Society for BACB's Grant.

### **PROVIDER RELATED TOPICS**

#### **a. Comcast**

There was no representative present.

#### **b. AT&T/Uverse/Direct TV**

There was no representative present.

#### **c. WOW**

There was no representative present.

**BAPA/BAMA REPORT**

Black referred to Rota’s July 20, 2023 through September 20, 2023 memo to BACB, dated September 13, 2023. In his written report he listed all the regularly scheduled and completed BAMA municipal meetings. For the BAPA Programs, 30 individual producers and organizational programs were taped.

**PRODUCER AND VOLUNTEER WORKSHOP**

One-on-one Producer and Volunteer Workshops and tours continue to be offered for anyone interested in producing a show and for anyone who might be interested in working behind the scenes. If interested call 248-433-7790 or send an email to Black: [GBlack@Bloomfieldtwp.org](mailto:GBlack@Bloomfieldtwp.org) .

Black also mentioned there would be a Township Open House on Sunday, October 1, 2023, from 11:00 AM to 3:00 PM. There will be tours of the building, including the BCTV studio and truck.

**BCTV SPORTS COVERAGE**

Fall Sports coverage of Soccer, Swim and Dive, Water Polo and Football will begin soon.

David complimented the BCTV crew’s great coverage of the Franklin Labor Day Parade.

**OLD BUSINESS**

There was none.

**NEW BUSINESS**

There was none.

**PUBLIC COMMENTS**

There were none.

**BOARD COMMENTS**

There were none.

There being no further business, the meeting was adjourned at 8:00 AM.



**To:** Gilbert Gugni, Chairperson; Members of the Birmingham Area Cable Board  
Cathy White, Executive Director

**From:** Kristin Rutkowski, Village Clerk/Assistant Manager, Village of Beverly Hills

**Subject:** Municipal Services Grant Request (Internet Services)

**Date:** October 4, 2023

The Village of Beverly Hills utilizes the internet daily to share information through emails, the Village website, weekly GovDelivery email blasts, and social media. The internet is used to post community activities, updates, and important dates. Meeting agendas, minutes, the Village Charter, and the Municipal Code are also posted online. Moreover, we stream Village Council and Cable Board meetings both live and on-demand through our website. The internet also allows us to host meetings and attend webinars via Zoom.

Internet service is crucial to carry out essential services and to keep residents informed in real time. The Village has options to pay water bills online and pay for other services with a credit card, all of which require internet access to function. Additionally, the Beverly Park pavilion Wi-Fi is open for public use. Devices at the pavilion, such as a lock on the pavilion storage room door, are Wi-Fi enabled, so the door can be locked and unlocked remotely.

The Village currently contracts with WOW! Business for internet services in the amount of \$186.98 per month for the Village Office, \$90.99 per month for the Department of Public Works building, and \$200.97 per month for Wi-Fi at the Beverly Park pavilion. This includes high speed internet, 5 additional static IPs, and 3 modems. The pavilion bill also includes a Beacon device, which can extend the range of the Wi-Fi's signal.

WOW! has satisfactorily provided internet services to the Village since 2011. Copies of the recent bills are attached for your reference.

The Village of Beverly Hills respectfully requests a grant in the total amount of \$5,747.28 for the Fiscal Year 2023-2024 (July 1, 2023 to June 30, 2024) to cover internet services for the Village Office, DPW Building, and Beverly Park pavilion.

Thank you in advance for your consideration.



Contact Information:  
Customer Service & Billing: 1-888-969-4249  
Chat: www.wowforbusiness.com/contact-us  
  
Customer Service Hours:  
Technical Support (24 hours a day)  
Billing Support (Mon-Fri 7:00am to 5:00pm CST)

**Electronic Presentation Only**

Account Name ..... VILLAGE OF BEVERLY HILLS  
Account Number ..... 011988140  
Statement Code ..... 001  
Customer Phone ..... (248) 646-6404  
Billing Date ..... September 20, 2023

**NEWS AND INFORMATION**

Did you know you can chat with an agent on our website? Save yourself a phone call. Visit [wowforbusiness.com/contact-us](http://wowforbusiness.com/contact-us).

As a WOW! Business customer, you're used to reliable solutions at a great low rate. But did you know you can upgrade at any time? With options like faster internet or additional phone services at consistent, reliable prices, WOW! is dedicated to supporting your business needs. When it's time for what's next, upgrading is easy. Give us a call at 866-3WOW-BIZ and we'll walk you through your options.



24

**ACCOUNT SNAPSHOT**

Last Bill ..... \$186.98  
Cash Payment 9/13/23 ..... -\$186.98  
New Charges Summary - See Below ..... \$186.98  
Total Amount Due ..... \$186.98  
Payment Due Date ..... 10/08/23

**NEW CHARGES SUMMARY**

WOW! Service Charges ..... \$186.98  
Total New Charges ..... \$186.98

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

**Not yet enrolled  
in AutoPay?**

With Automatic Payments, bill payment stress is a thing of the past.

Sign-up today through your WOW! Online Account.



PO BOX 4350  
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.  
To pay online, visit [wowforbusiness.com](http://wowforbusiness.com).

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to **WOW! Business**.

Account Name ..... VILLAGE OF BEVERLY HILLS  
Account Number ..... 011988140  
Customer Phone ..... (248) 646-6404  
Billing Date ..... September 20, 2023

Total Amount Due ..... \$186.98

Payment Due Date ..... 10/08/23

AMOUNT ENCLOSED..... \$

144288 2

00002 VILLAGE OF BEVERLY HILLS  
JAY BLENKHORN  
18500 W 13 MILE RD  
BEVERLY HILLS MI 48025-5262

WOW! BUSINESS  
PO BOX 4350  
CAROL STREAM, IL 60197-4350



00101001001011988140210018698



Account Name ..... VILLAGE OF BEVERLY HILLS  
 Account Number ..... 011988140  
 Statement Code ..... 001  
 Customer Phone ..... (248) 646-6404  
 Billing Date ..... September 20, 2023

**WOW! SERVICE CHARGES**

VILLAGE OF BEVERLY HILLS  
 18500 W 13 MILE RD  
 BEVERLY HILLS, MI 48025-5262

09/19-10/18	3 Bus Basic Cable .....	\$0.00
09/19-10/18	Broadcast TV Fee .....	\$0.00
	<i>The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.</i>	
09/19-10/18	Sports Surcharge .....	\$0.00
	<i>Offsets some of the costs WOW! must pay to sports programming networks.</i>	
09/19-10/18	3 Bus Digital Adapter .....	\$0.00
09/19-10/18	3 Bus Digital Adapter .....	\$0.00
09/19-10/18	Performance High Speed Internet 240/15 .....	\$153.99
09/19-10/18	Additional Bus 5 Static IPs .....	\$21.99
09/19-10/18	Bus Cable Modem .....	\$11.00
	<b>Total WOW! Service Charges .....</b>	<b>\$186.98</b>

**Sign up for automatic payments!**

When you enroll in automatic payments, you'll never worry about paying your monthly WOW! bill on time. No stamps. No check writing. No phone calls. No stress. Instead, your bill will be paid automatically using the bank account or credit card of your choice. Checking, credit, debit - whatever works best for you! Sign-up today at [wowforbusiness.com](http://wowforbusiness.com) and select "My Account".  
 Note: If you haven't registered your WOW! Account, you'll need to do so to enroll in automatic payments. Don't worry - it only takes a few moments!

**Electronic Check Conversion**

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com).  
 For Closed Captioning written complaints: Gary Nilsen, Senior Vice President, 6050 Knology Way, Columbus, GA 31909 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com). All other inquiries will go unanswered.

If you are subject to a term agreement, your monthly recurring charge for Internet and phone services will not change during the initial term. Video service prices are subject to change at any time with prior written notice to you. Other charges, including Broadcast TV Fee, Sports Surcharge and equipment rental, are subject to change anytime. If we have agreed to a promotion period or term agreement, service rates and discounts are subject to change after the period or term (e.g., 12 months), as reflected on this billing statement. You can terminate a term agreement at any time, but you may in some situations be required to pay a termination fee.



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Customer Service Hours:
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Billing Support (Mon-Fri 7:00am to 5:00pm CST)

Account Name .. VILLAGE OF BEVERLY HILLS\_Clone
Account Number ..... 020114802
Statement Code ..... 001
Customer Phone ..... (248) 646-6404
Billing Date ..... September 30, 2023

NEWS AND INFORMATION

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ACCOUNT SNAPSHOT

Last Bill ..... \$291.96
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Payment Due Date ..... 10/18/23

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Account Name VILLAGE OF BEVERLY
Account Number 020114802
Customer Phone (248) 646-6404
Billing Date September 30, 2023

Total Amount Due \$291.96
Payment Due Date 10/18/23

AMOUNT ENCLOSED..... \$ [ ]

307 1 MB 0.558
\*\*\*\*\*AUTO\*\*MIXED AADC 601 144666 329 2



VILLAGE OF BEVERLYHILLS\_CLONE
18500 W 13 MILE RD
BEVERLY HILLS MI 48025-5262

700000

WOW! BUSINESS
PO BOX 4350
CAROL STREAM, IL 60197-4350



00101001001020114802530029196





Account Name .. VILLAGE OF BEVERLY HILLS\_Clone
Account Number ..... 020114802
Statement Code ..... 001
Customer Phone ..... (248) 646-6404
Billing Date ..... September 30, 2023

WOW! SERVICE CHARGES

VILLAGE OF BEVERLY HILLS\_Clone
18500 W 13 MILE RD
BLDG 2
BEVERLY HILLS, MI 48025-5262

Service Location Number 013704743

Table with 2 columns: Date/Service and Amount. Rows include Performance High Speed Internet 120/15 (\$79.99), BUS WI FI Modem (\$11.00), and Total WOW! Service Charges (\$90.99).

VILLAGE OF BEVERLY HILLS Park
18801 BEVERLY RD
BEVERLY HILLS, MI 48025

Service Location Number 025469545

Table with 2 columns: Date/Service and Amount. Rows include Performance High Speed Internet 1000/50 (\$159.99), WOW! Whole-Business WiFi Package Discount (-\$2.99), BUS WI FI Modem (\$11.00), WOW! Whole-Business WiFi Base (\$13.99), eero Plus (\$9.99), WOW! Whole-Business WiFi Beacon (\$8.99), and Total WOW! Service Charges (\$200.97).

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**To:** Chairperson Gugini; Members of the Birmingham Area Cable Board  
Cathy White, Executive Director

**From:** Kristin Rutkowski, Village Clerk/Assistant Village Manager, Village of Beverly Hills

**Subject:** Municipal Services Grant Request

**Date:** November 8, 2023

The Village of Beverly Hills is respectfully requesting a Municipal Services Grant from the Birmingham Area Cable Board in the amount of \$2,953.98 for the purchase and installation of a new “smart” display screen for the Village Council Chambers. The total amount includes a 75” interactive touch monitor (\$2,399.99), adjustable wall mount (\$403.99), and set up/installation by the Village’s IT contractor (\$150).

The smart board that is currently in the Council Chambers suddenly reached the end of its lifespan and is beyond warranty and repair. This replacement was not expected and thus had not been budgeted for in our current fiscal year. Village Administration researched several other replacement monitors before landing on the Dell 75” 4K Interactive Touch Monitor. It has a modern design and comes with the necessary ports and cables. The price is comparable to other screens this size and comes with a 3 year warranty.

The interactive touch monitor is mainly used for presentations by the Village Administration, Village Council/Boards/Commission. The monitor is also available for public use when community groups reserve the Council Chambers. It can also be used for interactive planning, designing, and workshopping amongst groups. Additionally, the screen can be used for video and teleconferencing.

The devices and prices are listed on the next page. We are looking forward to bringing an updated, interactive screen to the Village Council Chambers with the help of the Birmingham Area Cable Board.

Bundle (2 items)



Dell 75 4K Interactive  
Touch Monitor - C7520QT



1



~~\$2,999.99~~

**- \$600.00**

\$2,399.99

[Save for later](#)

**Tech Specs**

**Warranty & Support**

3Y Basic Hardware Service with Advanced Exchange  
after remote diagnosis

Included

[Show Details](#)

Ships within 1 business day



Chief X-Large FUSION  
XTM1U-G Micro-  
Adjustable Tilt Wall Mount  
kit



1



\$403.99

**Tech Specs**

Ships within 26 business days

**Bundle Total:**

**\$2,803.98**



**November 3, 2023**

Cathy White  
Executive Director of BACB  
P.O. Box 165  
Birmingham, MI 48012

**RE: Municipal Support Services - Funding Request for the Village of Bingham Farms**

Cathy,

Per our past email exchanges & conversations I wanted to provide you with this Municipal Support Services funding request for your November 15, 2023, meeting.

This request is for the Fiscal Year 2023-24. The Municipal Support Services Funding that this request would be used for is the Village's Phone & Internet Services.

I want to point out that we have recently switched our internet service from Comcast Business to AT&T, in an effort to reduce costs. Our phone service provider will remain the same, which is MISWITCH Communications.

To help summarize everything I have attached for review a PDF file that outlines the monthly & annual costs by provider and well as the most recent monthly invoices from each provider.

Please let me know if you require anything else in addition to what I have included.

Sincerely,

*William Pattyn*

Treasurer  
Village of Bingham Farms  
24255 Thirteen Mile Rd.  
Suite 190  
Bingham Farms, MI. 48025  
248-644-0044  
[www.BinghamFarms.org](http://www.BinghamFarms.org)

## Municipal Support Services - Funding Request for the Village of Bingham Farms

<u>Provider</u>	<u>Monthly Cost</u>	<u>Annual Cost</u>
MISWITCH COMMUNICATIONS:	\$ 145.85	\$ 1,750.20
COMCAST BUSINESS INTERNET:	\$ 143.98	\$ 575.92
** AT&T FIBER INTERNET: Initial w/ Install:	\$ 206.90	\$ 206.90
AT&T FIBER INTERNET:	\$ 107.90	\$ 971.10
TOTALS:	\$ 604.63	\$ 3,504.12



Due: Wed, Nov 1, 2023  
 Total: \$145.85  
 Bill# 729649 Customer# 1000023548

Village of Bingham Farms  
 24255 W 13 Mile Rd  
 Suite 190  
 Bingham Farms, MI 48025

Remit to:  
 MI SWI TCH COMMUNICATI ONS, I NC.  
 118 Indianwood Rd. Unit 6  
 Lake Orion, MI 48362

A late payment charge may apply for unpaid balances. The charge is the greater of \$5 or 1.5% per month as permitted by law, and are liquidated damages, not penalty. If your account is paid via credit card or online payment, we have submitted the Total Due to your credit card provider. Payment will be reflected on your next statement pending authorization from your credit card provider and applied automatically on the date your card was charged. If you pay via credit card, there is no need to send in payment at this time. Questions about your bill? Call us @ (248) 929-9950 Monday through Friday between 8AM and 5PM Eastern.

### Summary

Balance Information	
Previous Balance	0.00
Balance Forward	
New Charges	
Recurring Charges	128.46
Taxes and Surcharges	17.39
Total New Charges	145.85
Total Amount Due	145.85

### Recurring Charges

Account Level Charge E911 Service Charge: 90095

Description	Start	End	Rate	Qty	Amount
e911 Monthly Access	11/01/23	11/30/23	2.50	1	2.50
<b>Subtotal</b>					<b>\$2.50</b>

Hardware Rental : 70056

Description	Start	End	Rate	Qty	Amount
Yealink - T54W - Premium Desk Phone - Rental (x4)	11/01/23	11/30/23	6.50	4	26.00
<b>Subtotal</b>					<b>\$26.00</b>

Hosted Seat : 40095

Description	Start	End	Rate	Qty	Amount
MIConnect Standard Seat (x4)	11/01/23	11/30/23	13.35	4	53.40
Network Access and Professional Services (x4)	11/01/23	11/30/23	11.64	4	46.56
<b>Subtotal</b>					<b>\$99.96</b>

### Taxes and Surcharges

County 911 Fee	1.68
County 911 TECH Fee	2.92
FCC Cost Recovery Fee	.10
Federal Access Recovery Fee	6.00
Federal Telecommunications Relay Services Fund (IPCTS)	.94
Federal Universal Service Fund	4.75
State 911 Tax	1.00
<b>Subtotal</b>	<b>\$17.39</b>

### Management Reports

Location Summary	Usage	Monthly	OneTime	SubTotal
Location				
24255 W 13 Mile Rd		128.46		128.46
Misc Usage				
	0.00	128.46	0.00	128.46

Free Minutes	Total Minutes
Description	
LD - Interstate	101.30
LD - Intralata	381.50
LD - Intrastate	55.40
Local	533.30
	<b>1,071.50</b>

Long Distance by State

State	Calls	Mins	Charge	Avg Length	Avg Cost	Avg Rate
CA	4	55.10		13.78		0.030
FL	1	0.70		0.70		0.030
IL	2	6.20		3.10		0.030
MD	1	0.80		0.80		0.030
MI	12	56.90		4.74		0.030
NC	1	0.20		0.20		0.030
TN	1	0.30		0.30		0.030
TX	1	1.90		1.90		0.030
WA	1	0.60		0.60		0.030
WY	1	0.80		0.80		0.030
	25	123.50	0.00			

Long Distance By Line

TN	Calls	Mins	Charge
2314491098	1	0.60	
2392045771	1	0.70	
2486440044	82	454.10	
2486440048	18	144.50	
2486443254	9	4.70	
3072225078	1	0.80	
	112	605.40	0.00

Summary Of Local Calls

TN	Calls	Mins	Charge
2486440044	79	421.80	
2486440048	43	108.60	
2486443254	8	2.40	
2487925912	1	0.50	
	131	533.30	0.00

Most Expensive Calls

From	To	Mins	Charge
2486440048	2483216809	19.60	
2486440044	2489713399	2.20	
2486440044	2483216809	1.10	
2486440044	2482521549	18.80	
2486440048	2482521549	0.90	
2486440048	2489713399	1.20	
2486440044	2488604398	0.40	
2486440044	2488357505	0.40	
2486440044	9475174396	0.30	
2486440048	2483216809	1.40	
		46.30	0.00

Longest Calls

From	To	Mins	Charge
2486440048	7349342139	79.20	
2486440044	5622478422	47.90	
2486440044	7349342139	38.60	
2486440044	2485159933	34.40	
2486440044	7349342139	32.10	
2486440044	8007676377	31.90	
2486440044	2488580831	30.20	
2486440044	2483216809	29.60	
2486440044	7349342139	28.00	
2486440044	2488191734	27.30	
		379.20	0.00

Frequently Called Cities

TN	Calls	Mins	Charge
BIRMINGHAM, MI	20	61.40	
PONTIAC, MI	12	7.80	
SOUTHFIELD, MI	9	23.50	
TROY, MI	9	27.00	
Nanp Tollfree	9	67.20	
WEST BLOOMFIELD, MI	7	18.00	
DETROIT ZONE 05, MI	4	5.50	
WYANDOTTE, MI	4	98.00	
ROMEO, MI	3	28.60	
MOUNT CLEMENS, MI	3	5.70	
	80	342.70	0.00

Frequently Called Numbers

TN	Calls	Mins	Charge
2483216809	4	22.90	
7349342139	4	98.00	
2487929355	4	2.60	
3132127284	4	5.50	
2485159933	4	3.20	
5867918480	3	5.70	
2486477500	3	5.40	
7349045333	3	5.50	
8003212000	3	17.10	
5865314894	3	28.60	
	35	194.50	0.00





## Service activity

### Internet

Activity since last bill	Sep 25 - Sep 25		
1. AT&T Internet Installation	Sep 26	\$99.00	< One-time charge
<hr/>			
Monthly charges	Sep 26 - Oct 25		
2. AT&T Internet 300 (Monthly Recurring Charge)		\$75.00	
3. AT&T Internet Static IP 8		\$30.00	
<hr/>			
Company fees & surcharges			
4. Cost Assessment Charge		\$2.90	
<hr/>			
<b>Total for Internet</b>		<b>\$206.90</b>	

## Important information

### Late payment fee

A late payment fee of up to \$9.99 will be assessed if payment is not received on or before the due date.

### Electronic check conversion

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically. If you want to save time and stamps, sign up for AutoPay at [att.com/autopay](http://att.com/autopay) using your checking account. It's easy, secure, and convenient!

AT&T U-verse<sup>SM</sup> TV, AT&T Internet and AT&T Phone provided by AT&T Michigan.

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Printed on Recyclable Paper

Date: \_\_\_\_\_

Bank Account Holder Signature: \_\_\_\_\_

If I enroll in AutoPay, I authorize AT&T to pay my bill monthly by electronically deducting money from my bank account. I can cancel authorization by notifying AT&T at [www.att.com](http://www.att.com) or by calling the customer care number listed on my bill. Your enrollment could take 1-2 billing cycles for AutoPay to take effect. Continue to submit payment until page one of your invoice reflects that AutoPay has been scheduled.

AutoPay enrollment



THE VILLAGE OF BINGHAM FARMS  
24255 W 13 MILE RD STE 190  
BINGHAM FARMS MI 48025-4345

Page: 1 of 2  
Issue Date: Oct 25, 2023  
Account Number: 329746880

AutoPay: Set up automatic payments that you can update whenever you want. Go to [att.com/autopay](http://att.com/autopay) today.

Managing your AT&T bills, products, and services on the go? It's a snap with myAT&T. Go to [att.com/myatt](http://att.com/myatt) to sign in or sign up.

Total due


# \$107.90

Please pay by:  
Nov 15, 2023

### Account summary

Your last bill	\$206.90
Payment, Oct 17 - Thank you!	-\$206.90
Remaining balance	\$0.00

### Service summary

 Internet <span style="float: right;"><i>Page 2</i></span>	\$107.90
<b>Total services</b>	<b>\$107.90</b>

**Total due** **\$107.90**

Please pay by Nov 15, 2023

### Ways to pay and manage your account:

 **myAT&T app**  
iPhone and Android

 **att.com/pay**

 **Ordering, billing or support**  
**800.321.2000**  
TTY: 800.651.5111

*Return this portion with your check in the enclosed envelope. Payments may take 7 days to post.*



THE VILLAGE OF BINGHAM FARMS  
24255 W 13 MILE RD STE 190  
BINGHAM FARMS MI 48025-4345

**Please pay \$107.90 by Nov 15, 2023**

Account number: 329746880  
*Please include account number on your check*

Make check payable to:

AT&T  
PO BOX 5014  
CAROL STREAM, IL 60197-5014

CHECK FOR AUTOPAY  
(SEE REVERSE)

410040140003297468801000000020690000000010790000000

## Service activity

### Internet

Monthly charges	Oct 26 - Nov 25	
1. AT&T Internet 300 (Monthly Recurring Charge)		\$75.00
2. AT&T Internet Static IP 8		\$30.00
<hr/>		
Company fees & surcharges		
3. Cost Assessment Charge		\$2.90
<hr/>		
<b>Total for Internet</b>		<b>\$107.90</b>

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AT&T U-verse<sup>SM</sup> TV, AT&T Internet and AT&T Phone provided by AT&T Michigan.

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Printed on Recyclable Paper

\_\_\_\_\_  
Date:

\_\_\_\_\_  
Bank Account Holder Signature:

If I enroll in AutoPay, I authorize AT&T to pay my bill monthly by electronically deducting money from my bank account. I can cancel authorization by notifying AT&T at [www.att.com](http://www.att.com) or by calling the customer care number listed on my bill. Your enrollment could take 1-2 billing cycles for AutoPay to take effect. Continue to submit payment until page one of your invoice reflects that AutoPay has been scheduled.

AutoPay enrollment

# Hello The Village Of Bingham Fa,

Thanks for choosing Comcast Business.

Your bill at a glance		
For 24255 W 13 MILE RD, BINGHAM FARMS, MI, 48025-4320		
Previous balance		\$129.98
Payment - thank you	Sep 13	-\$129.98
<b>Balance forward</b>		<b>\$0.00</b>
Regular monthly charges	Page 3	\$140.00
Taxes, fees and other charges	Page 3	\$3.98
<b>New charges</b>		<b>\$143.98</b>
<b>Amount due Oct 18, 2023</b>		<b>\$143.98</b>

### Your bill explained

- Any payments received or account activity after Sep 27, 2023 will show up on your next bill. View your most up-to-date account balance at [business.comcast.com/myaccount](https://business.comcast.com/myaccount).
- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

### Need help?

Visit [business.comcast.com/help](https://business.comcast.com/help) or see page 2 for other ways to contact us.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

COMCAST  
BUSINESS

41112 CONCEPT DR  
PLYMOUTH MI 48170-4253

THE VILLAGE OF BINGHAM FA  
ATTN YEVGEN MALKIN  
24255 W 13 MILE RD, STE 190  
BINGHAM FARMS, MI 48025-0000

Account number

8529 10 258 0021862

Payment due

Oct 18, 2023

Please pay

**\$143.98**

Amount enclosed

\$

Make checks payable to Comcast  
Do not send cash

Send payment to

COMCAST  
PO BOX 4089  
CAROL STREAM IL 60197-4089

852910258002186200143982

## Download the Comcast Business App

Business is always moving. Our app was built for this. Manage your account anytime, anywhere with the Comcast Business App – the easy way to manage your services on the go.

- Manage your account details
- Pay your bill and customize billing options
- View upcoming appointments

Scan the QR Code with your phone or mobile device to get started.



## Faster speeds. More solutions. Bigger savings.

Comcast Business now offers **NEW** packages with faster speeds and innovative Voice and security solutions – at a better value.

**Call today for a FREE account review at 877-564-0318.**

## Need help? We're here for you



### Visit us online

Get help and support at [business.comcast.com/help](https://business.comcast.com/help)



### Call us anytime

800-391-3000  
Open 24 hours, 7 days a week for billing and technical support

## Useful information

### Moving?

We can help ensure it's a smooth transition. Visit [business.comcast.com/learn/moving](https://business.comcast.com/learn/moving) to learn more.

### Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call **1-855-270-0379**, chat live at [support.xfinity.com/accessibility](https://support.xfinity.com/accessibility), email [accessibility@comcast.com](mailto:accessibility@comcast.com), fax **1-866-599-4268** or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

## Ways to pay



### No more mailing monthly checks

Set up Auto Pay to save time, energy and stamps. It's easy to enroll, just visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount)



### Go paperless and say goodbye to clutter

Sign up for Paperless Billing to view and pay your bill online. It's faster, easier and helps cut down on clutter. Visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount) to get started.

## Additional billing information

### More ways to pay:



#### Online

Visit My Account at [business.comcast.com/myaccount](https://business.comcast.com/myaccount)




#### Comcast Business App

Download the Comcast Business App



#### In-Store

Visit [business.comcast.com/servicecenter](https://business.comcast.com/servicecenter) to find a store near you

Regular monthly charges		\$140.00
<b>Comcast Business</b>		<b>\$130.00</b>
<b>Packaged services</b>		<b>\$356.50</b>
 Data, Voice Secure Pack <span style="float: right;">\$356.50</span>		
Package Includes: Business Internet 200, SecurityEdge, Connection Pro, 1 Mobility Voice Line, and Equipment Fees.		
<b>Discounts</b>		<b>-\$226.50</b>
Promotional Discount		-\$226.50

Service fees		\$10.00
Directory Listing Management Fee		\$5.00
Voice Network Investment		\$5.00

Taxes, fees and other charges		\$3.98
<b>Other charges</b>		<b>\$1.34</b>
Federal Universal Service Fund		\$0.65
Regulatory Cost Recovery		\$0.69

Taxes & government fees		\$2.64
Sales Tax		\$1.24
911 Fees		\$1.40

## What's included?



**Internet:** Fast, reliable internet on our Gig-speed network



**Voice Numbers:** (248)792-9355

Visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount) for more details

You've saved \$226.50 this month with your promotional discount.

## Additional information

**Pricing Update:** Beginning 11/1/23, the fee to reactivate your TV, Internet, Voice and/or Smart Office Camera Monitoring service will change from \$6 per service to a flat fee of \$12 regardless of the number of services being reactivated. Additional fees may still apply to any on-site technician visits.

Franchise Authority: City of Bingham Farms, P.O. Box 165, Birmingham, MI 48012; 248-336-9445. FCC Community ID: MI0663.

The Regulatory Cost Recovery fee is neither government mandated nor a tax, but is assessed by Comcast to recover certain federal, state, and local regulatory costs.

## MEMORANDUM

DATE: November 8, 2023

TO: Board Members

FROM: Cathy White

Re: Monthly Report

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### CUSTOMER COMPLAINTS

We have received two (2) complaints since the date of my last report. Complaint No. 2023-22 was submitted on behalf of the Beverly Hills resident who addressed the Board at our last meeting. He was seeking to have a WOW cable that was on/in the ground in his rear yard removed. A WOW technician came out to his property the day after the meeting and determined that the cable had already been cut at the pole. He removed the cable running down the pole and cut a part that was exposed on the ground. The homeowner agreed that the technician could leave what was buried if it was okay for him to dig in that area and pull up any cable he came across. The technician advised the homeowner that he could do that. The resident informed us that he considers the issue resolved and that he was pleasantly surprised how quickly WOW responded. This complaint is now closed.

Complaint No. 2023-23 was received from a Birmingham resident who had two low-hanging cables on the fence line of her property. One was a hard cable owned by WOW and the other cable was owned by AT&T. AT&T came out to fix it once, but it fell again because the WOW cable was pulling it down. She called WOW three times, but it still had not been fixed and she sought the assistance of BACB to escalate the issue. The cable has since been raised up and a construction team is in the process of permanently fixing it. This complaint is now closed.

## FINANCIAL

The account balance for the MBS, Michigan United Credit Union and Beverly Hills accounts as of October 31, 2023, will be e-mailed to all Board members, as well as BACB financial reports as of October 31, 2023. Hard copies of these documents will also be distributed to Board Members at the meeting.

## CHECK DISBURSEMENT

Four (4) checks have been written since the date of our last meeting as follows:

1. Michigan United Credit Union (Visa-phone & software costs): \$141.68
2. State of Michigan (tab renewal fee for truck): \$590.00
3. CTI (triax cable repair for truck): \$650.00
4. Charter Township of Bloomfield (internet costs for BCTV): \$963.27

## ADDITIONAL NOTES

1. Our meeting schedule for 2024 is as follows:
  - ~Wednesday January 17, 2024
  - ~Wednesday March 20, 2024
  - ~Wednesday May 15, 2024
  - ~Wednesday July 17, 2024
  - ~Wednesday September 18, 2024
  - ~Wednesday November 20, 2024
2. Cordcuttersnews.com has reported that WOW Cable TV has stopped selling its traditional TV service and will now only offer YouTube TV to its customers. This comes as earlier this year WOW announced a deal with Google to offer YouTube TV and shut down its current cable TV system. Current subscribers can stay on WOW's TV service for now, but the company is offering specials to migrate them over to YouTube TV.
3. Comcast has advised us of several price changes effective October 31, 2023. Curiosity Stream will be increasing its monthly price from \$2.99 to \$4.99. Viaplay will be increasing its monthly price from \$4.99 to \$5.99. Midnight Pulp (formerly ConTV) will be increasing its per month price from \$4.99 to \$5.99 and its annual price from \$49.99 to \$59.99. Screambox will be increasing its per month price from \$4.99 to \$6.99 and its annual price from \$49.99 to \$59.99.

In addition, effective November 1, 2023, the reactivation fee for TV, Internet, Voice and/or Home Security will change from \$6.00 per service to a flat fee of \$12.00 regardless of the number of services being reactivated.



4. Southfield Township is looking into possibly filming its Board meetings and has inquired as to whether BACB would be willing to do this for them. We sought a legal opinion on this and were advised that this would require the approval of BACB as well as each of our four communities. A letter was sent to the Southfield Township Clerk regarding this requirement and a copy of the letter is attached hereto for your review.
5. I participated in a webinar arranged by the National Association of Telecommunications Officers and Advisors (NATOA) concerning new proposed federal legislation known as the American Broadband Deployment Act of 2023 (H.R. 3557) that is being opposed by many governmental organizations. NATOA, the National League of Cities, the U.S. Conference of Mayors and the National Association of Counties have adopted resolutions and sent letters to Congress outlining major concerns with the proposed legislation including the following:
  - H.R. 3557 would preempt local government authority to manage our public rights-of-way and our public lands' use for telecommunications infrastructure.
  - H.R. 3557 preempts local rights-of-way and franchise authority in a "giveaway" to cable and telecommunications providers.
  - H.R. 3557 contains concessions to broadband providers at the expense of local rights-of-way management without any commitment to deployment, equity or affordability of service.
6. We have scheduled a Holiday Gathering again this year at Brady's Tavern, 31231 Southfield Rd in Beverly Hills. Please save the date...Thursday, December 7, 2023, from 5:50 pm to 7:30 pm. Please RSVP to me and I hope all of you can attend!

Ms. Eileen Harryvan

October 2, 2023

Southfield Township Clerk

18550 W. 13 Mile Road

Beverly Hills, MI 48025

Dear Ms. Harryvan:

You have indicated that Southfield Township is looking into possibly broadcasting the Southfield Township Board meetings and have inquired as to whether this could be done by the Birmingham Area Cable Board. As you likely know, the filming and broadcasting of public access programming and government meetings is handled by Bloomfield Community Television pursuant to a contract with the Birmingham Area Cable Board. Since PEG (Public, Education and Government) funds are utilized for this purpose and the members of the BACB are specifically set forth in our Interlocal Agreement as the City of Birmingham, the Village of Beverly Hills, the Village of Bingham Farms and the Village of Franklin, we requested a legal opinion regarding this matter. Our legal counsel, Peter Gojcay, has advised that the request to broadcast Southfield Township Board meetings would need to be approved by both the BACB AND the individual communities listed in the Interlocal Agreement. Since the BACB would have to independently consider and approve the request, it would be necessary for Southfield Township to also formally seek approval on its own from each of the four communities.

Please let us know if you have any questions regarding this matter.

Very truly yours,

Gil Gugni

BACB Chairperson

Cathy White

BACB Executive Director

# Bloomfield Community Television

## Memorandum

## Bloomfield Township

To: BACB

From: Steve Rota

Subject: Report September 21, 2023 through November, 2023

Date: November 7, 2023

Cc: Greg Black; Cathy White; Gil Gugni, Ray Kamoo, Carrie LeZotte

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### **BAMA Programs**

During this time period we've completed all regularly scheduled municipal meetings, which include: the BACB meeting, Baldwin Public Library Board and Trust meeting, The Village of Bingham Farms meeting, The Village of Beverly Hills Council meeting, The Village of Franklin Historic, Zoning, Council, and Planning Meetings. Along with a special Franklin Council Workshop. The City of Birmingham's, Commission, Planning Board, Parks and Rec Board, Zoning Board of Appeals, Historic Board and Design Review Board, Advisory Parking Committee, the Multi Modal Meeting and Joint Birmingham Commission Planning Meeting.

### **BAPA Programs**

***From BACB area individual producers and organizations, we've taped 25 programs.***

- ❖ Daughters of American Revolution (DAR) Veterans Day Ceremony in Shain Park.
- ❖ Managing the Problems of Daily Living hosted by Linda Sircus.
- ❖ Two League of Women Voters Oakland Area Panel Discussions.
- ❖ Two Lunch and Learn Lectures.
- ❖ Two Healing with Ketamine.
- ❖ Two Sparkle hosted by Betsy Leboe.
- ❖ *Two Birmingham Musicales.*
- ❖ Four Eye on Oakland hosted by Chuck Moss.
- ❖ *Four BACB Sports (Soccer, Swim and Dive, Water Polo and Football).*
- ❖ *Five Michigan Entrepreneur hosted by Tara Kachaturoff.*

### **PRODUCER & VOLUNTEER WORKSHOP OR STUDIO TOUR**

We are offering a one on one session for those who are interested in producing their own show and to those who want to work behind the scenes. Please call 248-433-7790.

### **UPCOMING WINTER BACB SPORTS COVERAGE**

Wrestling, Basketball, Swim and Dive, Hockey.

### **BLOOMFIELD COMMUNITY TELEVISION STUDIO**

BCTV is trying something new with our studio space: a three-day theatrical event produced by a resident. The studio will host three performances of comedian Ziggy Klett's one-man show *47 Chairs*, running November 16, at 4:00 PM, November 17, and 18, at 7:00 PM. The Event is free! If you are interested, you need to RSVP. Call 248-433-7790 to reserve your seat.